MURRAY WATER DISTRICT NUMBER 2

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| | : | | P.S. | .c. ky. No |
| | | • | Cancels P.S. | .C. Ky. No |
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| MURRAY NO 2. V | WATER DIST. | | | • |
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| | | OF | | |
| MURRAY KENTUCKY. | | | | |
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| Rate | s. Rules and | Regulation | ns for Furnish | ino |
| 2, | | • | | 1115 |
| | WATE | R SERVICE. | | |
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| CALIOWAY COINTY UT | V 191 commi | lmos serros | | |
| CALLOWAY COUNTY HW | 4. 121 SOUTH 1 | LIO2 WITES | SOUTH OF MURRA | AY. |
| 5 MILES OF LINE. | · | | | |
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| File | • | C SERVICE KENTUCKY | COMMISSION OF | |
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| | MAY 3 1993 | ISSUED | BMURRAY NO. 2. | WATER DIST. |
| PURS | UANT TO 807 KAR 5 | | (Name | of Utility) |
| | SECTION 9 (1) | • | By San Ha | shed |
| BY:. | LIC SERVICE COMMISSION MAN | IAGER | Lund | men. |
| | | | | 1 |

| FOIM FOR FILLING RATE SCHERULES | | | | | |
|--|--|-------------------------|--|--|--|
| FOTA FOR 4112118 ALLE | 1-5 Community, To MILES OF MURRAY 121 P.S.C. NO. | SOUTH. | | | |
| MURRAY NO. 2. WATER DIST. | SHEET NO. | | | | |
| HORALI NO. 2. MAILE DIDI. | CANCELLING P.S.C. NO | CANCELLING P.S.C. NO. 1 | | | |
| Name of Issuing Corporation | SHEET NO. | | | | |
| CLASSIFICAT | TION OF SERVICE | | | | |
| | | PER UNIT | | | |
| SCHEDULE OF RATES. | • | | | | |
| FIRST 1.500 GALLONS NEXT 8.500 : NEXT 40.000 : ALL OVER 50.000 GALLONS | \$ 6.10 MINIMUM BILL. 3.20 per m 1.90 per m 1.60 per m | | | | |
| NON_ RECURRING CHARGE | S | | | | |
| ÷ | | | | | |
| 1. CONNECTION FEE. | \$475.00 | | | | |
| 2.SERVICE CHARGE. | 15.00 | | | | |
| 3.RE_CONNECTION FEE. | 25.00 | | | | |
| 4.REQUESTED METER TEST. | 30,00 | | | | |
| 5.RETURNED CHECK CHARGE. 6. LATE PAYMENT PENALITY: | 10.00 10% | | | | |
| | | | | | |
| | | | | | |
| | PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE | | | | |
| | MAY 3 1993 | | | | |
| | PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Linguisalle | · | | | |
| 2-TE OF ISSUE hug -18-1993 | DATE EFFECTIVE huy | 3-1493 | | | |
| ISSUED BY Sam Harris Name of Officer | TITLE Salary | | | | |
| Issued by authority of an Order of the in Case No. 92,519 dated | Public Service Commission | of Kentucky | | | |

| D-REGULATIONS |
|---|
| Sheet No. |
| Cancelling P.S.C. Ky. No. |
| Sheet No. |
| P.S.C. Ky. No. 2 |
| Ito 5 miles CALLOWAY COUNTY. SOUTH OF MURRAY FOR 12150000 |
| |

THE FOLLOWING RULES REGULATIONS ARE SUBJECT TO CHANGE BY THE WATER DIST COMMISSIONERS AT ENY TIME SUBJECT TO THE APPROVAL BY THE PUBLIC SERVICE COMMS.

- 1. RATES ARE BASED ON MONTHLY COMS.
- 2. METERS ARE READ ON OR NEAR THE 25th OF EACH MONTH.
- 3. BILLS WILL BE DATED AND HATLED THE FIRST OF THE MONTH.
 AND ARE DUE TO BE PAID BY THE 10th OF THE MONTH.
- 4. A PENALITY OF 10% WILL BE ADDED TO ALL UNPAID BILLS AFTER THE 10th.
- 5.ALIMETERS WILL BE LOCATED NEAR MAINES AND IN ABSENCE OF SPECIAL PERMISSION, ON THE PROPERITY TO BE SERVED.
- 6. COMPLAINTS MAY BE MADE TO DIST MAMAGER OR TO THE PUBLIC SERVICE COMMS.
- 7. THE PRINCIPAL PLACE OF BUSINESS FOR THE DIST IS THE RESIDENCE OF SAM HARRIS RT 4 BOX 290. MURRAY KY. 42071.
- 8. ALL WATER BILLS CAN BE MAILED OR PAID TO THE ABOVE ADDRESS.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 3 1993

PURSUANT TO 807 KAR 5:011

PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE New 18-1993 DATE EFFECTIVE New - 3 - 1993

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| Form for filing Rate Schedules | FOR Calloway County-Hwy. 121 | | | |
|--|--|--|--|--|
| | 2 to 3 Miles South of Murray Community, Town or City | | | |
| | · - | | | |
| | P.S.C. NO. 2 | | | |
| | Original SHEET NO. 4 | | | |
| Murray No. 2 Water District | CANCELLING P.S.C. NO. | | | |
| Name of Issuing Corporation | SHEET NO. | | | |
| | | | | |
| CLASSIFICATION | OF SERVICE | | | |
| | RATE PER UNIT | | | |
| DEPOSIT | rs | | | |
| The Company may require a minimum case payment of bills. Service may be refused or requested deposit. Interest, as presonantially either by refund or credit to refund or credit will be made if the anniversary date of the deposit. | or discontinued for failure to pay the cribed by KRS 278.460, will be paid to the customer's bill, except that no | | | |
| The deposit may be waived upon a custome ayment history, and required deposits withe customer has established a satisfactor a deposit has been waived or returned satisfactory payment record, a deposit maddition to the classification of service changes or if the Upon termination of service, the deposition terest earned and owing will be credited refunded to the customer. | will be returned after one (1) year if by payment record for that period. If and the customer fails to maintain a may then be required. The Company may initial deposit if the customer's here is a substantial change in usage. sit, any principal amounts, and any | | | |
| In determining whether a deposit will criteria will be considered: | be required or waived, the following | | | |
| 1. Previous payment history with the previous history with the Company, statemed may be presented by the customer as evidence. | ents from other utilities, banks, etc. | | | |
| 2. Whether the customer has an establis | shed income or line of credit. | | | |
| 3. Length of time the customer has resi | ded or been located in the area. | | | |
| 4. Whether the customer owns property i | UBLIC SERVICE COMMISSION in the Kentlecky EFFECTIVE | | | |
| | MANY 9 1003 | | | |
| DATE OF ISSUE My 18 - 93 | MAY DATE SEFFECTIVE my 3-93 | | | |
| 1SSUED BY Jam Haur PU | RSUANT TO BOOLKAR 5011 clary | | | |
| Name of Officer | SECTION 9 (1) | | | |
| Issued by authority of an Order of the Publin Case No. 92.59 dated | PUBLIC SERVICE COMMISSION MINISSION OF Kentucky | | | |

| For | m for filing Rate Schedules | FOR Calloway County-Hwy. 121 2 to 3 Miles South of Murray Community, Town or City |
|------------|--|--|
| | | P.S.C. NO2 |
| | | Original SHEET NO. 3 |
| Mur | ray No. 2 Water District | CANCELLING P.S.C. NO. |
| | e of Issuing Corporation | SHEET NO. |
| | | SHEET NO. |
| | CLASSIFICATION OF S | SERVICE |
| | .• | RATE PER UNIT |
| | MONITORING OF CUSTOME | R USAGE |
| acc | At least once annually, the Company will mording to the following procedure: | onitor the usage of each customer |
| 2. | If the annual usage for the two periods are difference is known to be attributed unusual weather conditions, common to all be done. | to unique circumstances, such as |
| J • | If the annual usages differ by 100 percent to a readily identified common cause, customer's monthly usage records for the usage for the same months of the preceding | the Company will compare the 12-month period with the monthly |
| 4. | If the cause for the usage deviation cannot the customer's meter reading and billing the customer by telephone or in writing to changes such as different number of hadditional or different appliances, chaleaks in the customer's service line. | records, the Company will contact determine whether there have been lousehold members or work staff, |
| 5. | Where the deviation is not otherwise exp customer's meter to determine whether it sh 2 percent fast or slow. | |
| 6. | The Company will notify the customers of and any refunds or backbilling in accor 10(4) and (5). | dance with 807 KAR 5:006, Section |
| inv on- | In addition to the annual PUBLIC SERVICE CON estigate usage deviations brought OF CENTICE going meter reading or billing processes Cor | MMISSION (y the Company will immediately is attention as a result of its customer inquiry. |
| —— ጥልርL | PE OF ISSUE 2 MAY 3 19 | DATE EFFECTIVE Jul -3 - 93 |
| | 7 7077 | VAR 5:011. |
| TDD | Name of Officer SECTION 9 | (1) TITLE Love tary |
| Iss in | ued by authority of an Order of the struct comments. Struct comments of the co | Commission of Kentucky |

| Dans for filing Date Cabadulas | MOD Callower County How 121 |
|---|--|
| Form for filing Rate Schedules | FOR Calloway County-Hwy. 121 2 to 3 Miles South of Murray |
| | Community, Town or City |
| · | P.S.C. NO. 2 |
| | Original SHEET NO. 5 |
| Murray No. 2 Water District | CANCELLING P.S.C. NO. |
| Name of Issuing Corporation | |
| | SHEET NO |
| CLASSIFICATION OF | SERVICE |
| | RATE PER UNIT |
| 5. Whether the customer has filed ban seven years. | kruptcy proceedings within the last |
| 6. Whether another customer with a sign as a guarantor for an amount equal to the | |
| If a deposit is held longer than 18 month at the customer's request based on the customer on account differs from the recalculated esidential customer or 10 percent for a notation and collect any underpayment and shall refund to the customer's bill. No refund will delinquent at the time of the recalculation. | omer's actual usage. If the deposit defined amount by more than \$10.00 for a on-residential customer, the Company defined any overpayment by check or credit |
| | |
| EQUAL DEPOSI | TS |
| All customers will pay equal deposits in does not exceed the average bill of resident and is equal to 2/12 of the average annual bibimonthly or 4/12 where bills are rendered qu | tial customers served by the Company .11. (3/12 where bills are rendered |
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| MAY | 3 1993 |
| | |
| PURSUANT IC | TION 9 (1) |
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| Form for filing Rate Schedules | | | For Community, Town or City | | | | | |
|--|---|--------------------------|---------------------------------------|---------------------------|--------------|---------------|---|---------------------------------------|
| | | | | I | P.S. | | 0 | • |
| | | | | _ | | | SHEET NO | |
| Murray No. 2 Water District Name of Issuing Corporation | | | (| | | NG P.S.C. NO. | | |
| Name of Iss | uing Corpo | ration | | | | | SHEET NO. | |
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| | | CLA | ASSIFICAT | TION OF | SER | VICE | | ni |
| | | | | 4 1 | | | | RATE PER UNIT |
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| | ãŏs | i New Providen | iae ba | | 4 | | | |
| | MURR | AY NO. 2 WA | TER DISTR | RICT | | | | |
| | Rot | ute 4, Box 290, Mu | rray, KY 42071 1 | | | ENCLO | OSE THIS COUPON | |
| | *************************************** | ollection Charge Will Be | Added If Not Paid (| On Or | | WHEN | REMITTING BY | |
| Before 10th of the Month Rates Furnished on Request. | | | | MAIL FOR PROPER CREDIT | | | | |
| | | ETER READING | DEAD ON | CODE | · | CODE | | |
| | PREVIOUS | PRESENT | USED | AMOUNT | | READ | AMOUNT | |
| | | | | | | WA | | · |
| | | | | | 3% Tax | 3º₀ Tax | | |
| | | | | | Total | Total | | |
| | UNPAID | | | | | U.P. | | |
| | SPECIAL SERVI | CES | | | | S.S. Total | | |
| | TOTAL | | · · · · · · · · · · · · · · · · · · · | L | • | 4 | | |
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| | · | | | | <u> </u> |) FECTOR | ARTES & RESEARCH DIV | |
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| ISSUED BY | | | | Т | ITL | E | | |
| | Name | of Office: | r | | | | | · · · · · · · · · · · · · · · · · · · |
| Issued by au in Case No. | thority of | an Order dated | of the | Public | Serv | vice | Commission of | Kentucky |

Murray No.2 Water Dist. 201 New Providence Road Murray KY 42071

WATER SHORTAGE RESPONSE PLAN

PSC FINANCIALANALYSIS

Section 1. Purpose. The purpose of this Plan is to provide for the declaration of official phases of water supply shortages of voluntary and the implementation mandatory water conservation measures throughout the menray 202 Votes Ougl in the event a shortage is declared.

Definitions. These terms are applicable only for Section 2. this Plan unless specifically noted.

- "Customer" shall mean any person or entity using water water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- "Raw Water Supplies" shall mean all water potentially (b) available to persons in the men no I water U.
- Water" shall mean water that (c) "Treated mencesho 2 Water D introduced by the into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

PUBLIC SERVICE COMMISSION Domestic:

OF KENTUCKY **EFFECTIVE**

water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standards of hygiene and sanitation.

JUL 06 2001

Health Care Facilities:

PURSUANT TO 807 KAR 5:011,

patient care and rehabilitation, including related SECTION 9 (1) BY Stephan Bell filling and operation of swimming pools. SECRETARY OF THE COMMISSION

Water Hauling:

domestic where not reasonably sales of use available elsewhere.

Public Use:

firefighting,

 health and public protection purposes, if specifically approved by health officials.

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Socially or Economically Important Uses (Class 2):

distribution of

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

 personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling:

 non-domestic, when other sources are not reasonably available elsewhere.

Commercial and Civic Use:

- commercial car and truck washes,
- laundromats
- restaurants, clubs and eating places.
- schools, churches, motels/hotels and similar commercial establishments.

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens,
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock,

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE watering by arboretums and public gardens of national, state, regional or community significance where necessary to preserve specimens,

JUL 06 2001

watering by commercial nurseries at a minimum level necessary to maintain stock,

PURSUANT TO 807 KAR 6.011, SECTION 9 (1) BY: Stephan Buy SECRETARY OF THE COMMISSION

watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation,

- watering of woody plants where necessary to preserve them,
- - minimal watering of golf course greens.

Recreational:

 operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- refilling for startup at the beginning of the cooling season,
- makeup of water during the cooling season,
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water, listed by site or user type, are non-essential.

Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus and fire department drills,
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

Commercial and Civic Use:

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OF KENTUCKY _ EFFECTIVE

serving water in restaurants, clubs, or eating places, except by customer request,

JUL 06 2001 - failure to repair a controllable leak,

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

SECRETARY OF THE COMMISSION Ornamental Purposes:

fountains, reflecting pools and artificial waterfalls.

Outdoor Non-Commercial Watering:

- - use of water for dirt control or compaction,
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas,
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,
- washing down buildings or structures for purposes other than immediate fire protection,
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process,
- use of water for dirt control or compaction,

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OF KENTUCKY
EFFECTIVE

watering of lawns, parks, golf course fairways, playing fields and other recreational areas,

washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas,

JUL 06 2001

washing down buildings or structures for purposes other than immediate fire protection,

PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: Stephan Bew -

SECRETARY OF THE COMMISSION

flushing gutters or permitting water to run or accumulate in any gutter or street.

Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

Air Conditioning (see also Class 2 purposes):

- refilling cooling towers after draining.
- (d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year or the average per customer usage for each class of service during the same month of the preceding year.
- (e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

-4-

JUL 06 2001

PURSUANT TO 807 KAR 5:011, "Curtailment" shall mean the reduction in entition of some percentage to meet anticipated watersystomers. But

(g) Water Shortage Response Phases:

SECRETARY OF THE COMMISSION

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonal averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

(h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. (Note: A sample calculation page is attached as Appendix A to assist in determining overall water levels. important that accurate water measurements be used.) shortages generally occur for two reasons, a reduction available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage and implementation of the measures necessary to curtail use shall be approved by the Calloway a Fixed Count water V Juny Qu 200 clas Over

Section 7. Water Shortage Stage, Criteria, Conservation and Curtailment Measures.

A. Advisory Stage:

(1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be up to __ 1 below demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the areas from which the ________ draws water. Note:

Additional conditions may be added based on local conditions.)

(2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

B. Alert Stage:

(1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be up to 10 to be below demand, or raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Conservation and Curtailment Measures:

- (a) Declare Water Shortage Alert.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all non-essential (Class 3) water uses.

JUL 06 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephand Bey SECRETARY OF THE COMMISSION

- (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
- (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of A/A per 1,000 gallons.

C. Emergency Stage:

Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be up to 23 below demand, or there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs. (Note: Additional conditions may be added based on local conditions.)

Conservation and Curtailment Measures:

- (a) Declare Water Shortage Emergency.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 uses of water.
- (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms and laundries.
- (f) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 100%.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

(g) Curtail Residential entitlements by the same percentage as the projected shortage.

JUL 06 2001

(h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephan Buy
SECRETARY OF THE COMMISSION

(i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of MA per 1,000 gallons.

D. Rationing Stage:

1. <u>Criteria</u>: Treated water available is greater than <u>608</u> below demand or raw water supplies are below

2. Conservation and Curtailment Measures:

- (a) Declare Water Shortage Rationing.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Prohibit all Class 3 and Class 2 uses of water.
- (e) Curtail all commercial and industrial entitlement (except Health Care Facilities) by 100%.
- (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.
- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing customer water usage in excess of curtailment entitlement at the normal rate plus an excess usage charge of who per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 06 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephand BULL
SECRETARY OF THE COMMISSION

SECRETARY OF THE COMMISSION

before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.

- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) The excess usage charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

Section 9. Request for Exception.

(a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to the for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.

(b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

Section 11. <u>Effective Date</u>. This Plan shall take effect immediately upon approval by the Public Service Commission.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUL 06 2001

PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY Stechano Bell

SECRETARY OF THE COMMISSION